



Hurricane Ian Preparedness Statement September 27, 2022

As the West Coast of Florida prepares for Hurricane Ian to make landfall later this week, below is a summary of our preparedness for this storm and similar weather conditions.

At American Messaging, our contingency plans are always at-the-ready. Accordingly, system redundancy capabilities are regularly tested, backup UPS systems are always available, and generators are fully fueled and ready as needed. We also have additional manpower on-call and ready to repair transmitter equipment impacted by the event along with spare equipment staged in strategic geographic areas to speed recovery once the storm passes.

As an additional layer of back-up and protection, we are waiving any and all requirements in order for your organization to quickly add our AMS Connect application to your end users' smart phones for immediate critical messaging redundancy. The AMS Connect application operates on *broadband and wi-fi* and compliments your traditional paging service. This application combined with traditional paging gives your most important messages the best chance of arriving utilizing three separate networks all integrated and accessed with the existing pager number. We are also prepared to add users on a standalone basis for those that don't currently carry a pager.

The Weather Channel stated this afternoon "safety plans should be rushed to completion". Please contact your Account Manager or our Customer Service department at 888-260-3801 immediately to get prepared.

As a reminder, we have completed upgrades and implemented additional redundancy measures at our uplink facilities. Along these lines, we have the capability to increase power in the event of heavy rain causing interference. This will mitigate the risk of missed messages during periods of heavy rain throughout the storm. We will notify you through our standard Phaseware notification system if we experience periods of rain fade which have the potential to impact message delivery.

Stay safe and be well,

Your American Messaging Team